



## « ePass'Portes du Soleil MTB » event 2019: Terms & Conditions

By registering for the “ePass'Portes du Soleil MTB”, all participants are deemed to accept unreservedly the terms and conditions provided below. Participants failing to heed this information could forfeit their registration plate and liftpass for the event.

- The co-organisers are: Association Les Portes du Soleil, 1401 Route de Vonnes 74390 Châtel, France. Tel 00 33 (0)4 50 73 32 54, represented by Mr Georges Coquillard, Association President, and Association AIERM (Association Internationale des Exploitants de Remontées Mécaniques), represented by Mr Alain Blas, Association President.

- The ePass'Portes du Soleil MTB is not a race, rather an electric MTB trek across two countries: France and Switzerland. Each rider is free to go at their own pace. Participants are expected to ride within themselves and to be conscious of their fitness levels.

-The ePass'Portes du Soleil MTB is open to anyone aged at least 14 years old. Specific parental authorisation is compulsory for minors and must be produced by the child's legal guardian for all children taking part in the event (passport copies of the adult and child must be provided at registration).

- The Pass'Portes du Soleil MTB, The ePass'Portes du Soleil MTB, the Pass'Portes Kids and the activities organised in association with the event all take place in a mountain environment and as such carry a level of inherent risk (altitude, terrain, weather...). Each participant should be used to MTB riding in the mountains.

- In the event of an unexpected event or *force majeure* (i.e. climatic, sickness, natural catastrophe or any other development that puts participants at risk), the organisers reserve the right to modify the circuit or cancel the Pass'Portes du Soleil MTB event.

No refunds will be given in the event that the ePass'Portes du Soleil MTB is stopped temporarily or cancelled by the organiser, no matter what the reason.

The organisation will not be responsible for the repatriation of the participants' bikes in their starting resort.

### Registration

- Participants can register online at [www.passportesdusoleil.com](http://www.passportesdusoleil.com) from 6 February 2019 at 10am (French time – GMT +1) until 6 June 2019.

- Each participant must specify which day they intend to take part: Friday 28<sup>th</sup> June, Saturday 29<sup>th</sup> June or Sunday 30<sup>th</sup> June 2019 -subject to availability.

- 1 unique starter resort: Châtel. 100 places available per day.

When registering, please provide the following documents:

- Booking confirmation or ID, or copy of participant's ID or their legal guardian if they are a minor,
- Parental authorisation for children under 18 years old.

Incomplete or unpaid registrations will not be processed.

- Price for the “ePass'Portes du Soleil MTB” event: € 54

The price includes a "rider's pack": personalised, colour-coded registration plate featuring a different number each day which must be attached to the handlebars of all MTB, plastic ties for the registration plate, "hands-free" liftpass, road book to download on Pass'Portes website or mobile App, a Portes du Soleil day liftpass for summer 2019 valid from 1<sup>st</sup> July 2019 or a Portes du Soleil day liftpass for winter 2019-2020, a bracelet giving access to the refreshment stations, insurance covering the participant on the day in question, and an exclusive ePass'Portes du Soleil MTB souvenir gift.

-Booking fee (covers processing, bank charges and insurance increase): €4 for individuals and €1 for groups. Cannot be reimbursed.

- All bookings are non-transferable and cannot be modified under any circumstances.

- Anyone who gives their registration plate to someone else so they can participate in the event without the agreement of the organisers will be held responsible for any accident that happens to them or that they cause. The organisers cannot be held responsible for this type of situation. **Anyone participating in the event in someone else's name does not qualify for the organiser's insurance.**

### Cancellation guarantee

- A cancellation guarantee costing €3 per person is available.

In the event that the participant has to cancel, this guarantee entitles them to a refund of their registration fee (excluding the booking fee detailed above) and any other options, subject to the following conditions: accident, sickness, hospital treatment, pregnancy, death (either themselves or their common law partner, their close relatives 30 days prior to the event).

The €3 fee required for the cancellation guarantee cannot be reimbursed.

- All requests for refunds should be sent by email to [inscription@portesdusoleil.com](mailto:inscription@portesdusoleil.com) or in writing to: Inscription Pass'Portes du Soleil MTB, 1401 route de Vonnnes, F-74390 Châtel. Please provide all necessary documentation (medical certificate advising against MTB, etc...) before the event begins.

All requests for refunds sent after the participant was due to take part in the event (either during or after the event) will not be processed.

- Refunds will be paid in the 2 months following the end of the event, by cheque or bank transfer.

The organiser retains the right to deduct the cost of bank transfers from the monies owing to participants – especially to addresses abroad.

- If there is no cancellation guarantee, the organiser reserves the right not to make a refund, for any reason.

### Registration changes

-Changes to registration details (ie the day you wish to take part) must reflect exceptional circumstances. Requests will be treated on a case-by-case basis by the organisers until 31<sup>st</sup> May 2019. Requests must be in writing and show all necessary documentation to support your case. We reserve the right to deny your request.

-Participants can give their place to a third party as long as the organisers are informed before the 31<sup>st</sup> May, 2019. The participant who is unable to take part must provide the name of the person taking their place. Apart from the change of name, this person's registration remains the same. This individual must contact the organisers and provide all information needed for them to be registered correctly.

### Liability – Insurance

- Each paying participant is insured; see terms and conditions at [www.passportesdusoleil.com](http://www.passportesdusoleil.com).

- This insurance applies only to participants who have a name plate with their first name and surname and who have paid for their registration and followed the course rules (provided ID, present on the right day, taken the correct route...). The participants are taken in charge by the Pass'Portes rescue team and insurance only if they are on the Pass'Portes itinerary.

- Guests, partners, exhibitors and journalists are invited to purchase this insurance or to ensure that they have appropriate personal cover or similar from their employer. In the event of an accident, rescue costs will not be paid by the organiser of the ePass'Portes du Soleil MTB and the participant will be expected to bear these costs.
- In addition to the above accident insurance, each participant must have their own personal civil insurance.
- The organiser cannot be held responsible for loss, theft or damage to individual material or equipment.
- The organiser strongly recommends that every participant obtains a medical certificate indicating that they are fit for riding in the mountains.
- The organiser has civil liability insurance. This covers the organiser and all volunteers giving their services free of charge and directly managed by Les Portes du Soleil, and their stand-ins, in the event that such individuals are not entitled to legislation protecting them in the event of work-related accidents. This insurance also covers accidents involving participants and spectators. This civil liability insurance is applicable under certain terms and conditions.

### Equipment

- **A solid helmet in good condition with chin strap attached and MTB gloves (i.e. exclusively for the sport of mountain biking) must be worn. Participants without the correct equipment may be stopped from taking part.**
- Body armour (i.e. for elbows, knees and back) is strongly recommended.
- Ideal electric bike: full-suspension Enduro MTB. The bike should be in good working order.
- It is recommended to have a mobile phone with you that you can use in France and Switzerland.
- Bring warm clothing and a waterproof layer; the weather in the mountains can change very quickly.

### Conduct

- **Participants are expected to heed the Highway Code on road sections of the course.**
- The route crosses the French-Swiss border, so make sure you have valid ID (this applies to children as well).
- Participants are also advised to carry some euros and/or Swiss francs and a bank card.
- In order to protect the outstanding natural beauty of the area, participants are asked not to drop litter. "Clean zones" equipped with rubbish bins are provided at all food and drink stations.

### On the course

- Participants will be informed how and when to retrieve their rider packs when they make their booking.
- Rider packs can only be collected on the day the participant has booked for. A hands-free liftpass will be supplied to each participant so they can use the lift network. This liftpass will only work when used from the designated starter resort. **No access to the lifts will be possible without this hand-free card.** If needed, the organisation will be able to follow the participants' tracks at the different lift points thanks to their liftpass.
- Lifts will open at 7.30am for the duration of the ePass'Portes du Soleil MTB event. Departures for participants are advised from 7.30 am and before 10.30 am maximum.
- The personalised registration plate indicates which day the participant has booked to take part. It should be attached to the rider's bike in such a way that it is clearly visible for the duration of the ePass'Portes du Soleil MTB event.
- For your security, participants should heed the safety advice provided on the course by staff and volunteers.

- Anyone who fails to finish the course should let the organiser know (via a first aid post, food and drink station or nearest tourist office). Should such information not be forthcoming, the individual concerned will be expected to pay for the cost of any search and rescue effort.

- The lift network closes at 6pm during the 3-day event. Participants should find out how long it will take to return home to their starter resort by consulting the time indicator panels posted at strategic points throughout the course.

Participants who fail to take note of this information will have to pay to be taken back to their starter resort.

- Each participant is understood to accept the risks associated with MTB and to follow the course of their own free will and volition.

- The organiser reserves the right to change the course and events programme, notably for safety reasons.

- Each participant consents to the organiser of the ePass'Portes du Soleil MTB using images of them; the same principle also applies to partners and media organisations (static or audio-visual), for brochures or promotional documentation.

- In accordance with Freedom of Information legislation dated 6 January 1978, each participant has the right to access and correct any personal data relating to them. Participants may be contacted by other organisations offering services. Should any participants not wish to receive such offers, they should inform the organiser, providing their name and address.